

Grievance Redressal

A clear route for service concerns, complaint review, and investor support follow-up.

How to Raise a Concern

If you have a concern about service quality, transaction support, communication, or documentation, please contact **Avid Futurecare LLP** directly first so our team can review the matter quickly and resolve it with the relevant records in hand.

[Submit a Request](mailto:avidfuturecare@gmail.com) avidfuturecare@gmail.com

What to Include

- Your full name and the best phone number or email for a response.
- A short description of the issue, including dates, specialist details if relevant, and any reference numbers available.
- Copies of supporting emails, statements, screenshots, or transaction confirmations if they help explain the concern.

Review and Response

Once we receive your grievance, our team reviews the details, checks the available servicing records, and coordinates with the relevant specialist or platform partner where needed. We aim to acknowledge complaints promptly and share the next steps as soon as the available facts are reviewed.

More complex matters may require additional verification or third-party platform inputs before a final reply can be issued.

Escalation Path

If a matter remains unresolved after internal review, you may escalate it through the appropriate regulatory or platform grievance channel based on the product or service involved.

[SEBI SCORESSEBI Investor Charter](#)

Registered Contact Details

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